



Parent / Carers Behaviour Policy

Rationale

We believe staff, parents and children are entitled to a safe and protective environment in which to work. Behaviour that will cause harassment, alarm or distress to users of the premises is contrary to the aims of the preschool.

Aims

- That all members of the preschool treat each other with respect
- That adults set a good example to children at all times, showing them how to get along with all members of the preschool and the wider community
- That no members of staff, parents or children are the victims of abusive behaviour or open to threats from other adults on the Tithe Barn premises
- Physical attacks and threatening behaviour, abusive or insulting language; verbal or written, cohesive or intimidating behaviour towards staff, parents and carers, children and other users of the Tithe Barn will not be tolerated and will result in withdrawal of permission to be on the premises
- Any parent/carer who is asked to leave the preschool premises will have the right to appeal the decision by writing to the Managers or make a formal complaint to Ofsted (See Complaints Policy)
- Incidents of rudeness/intimidation will be logged and a record will be kept at the Tithe Barn Preschool. This log will be used in evidence against a parent/carer to prove over a number of occasions where this policy has been breached.

Types of behaviour that are considered serious and unacceptable and will not be tolerated towards any member of the Tithe Barn Preschool are:

This is not an exhaustive list but seeks to provide illustrations of such behaviour:

- Shouting/arguing, either in person or over the telephone
- Inappropriate posting on Social Networking sites
- Speaking in an aggressive/threatening/cohesive/undermining tone/intimidating manner
- Physically intimidating e.g. standing very close
- The use of aggressive hand gestures/exaggerated movements
- Physical threats
- Shaking or holding a fist/finger towards another person
- Swearing
- Pushing
- Hitting e.g. slapping, punching or kicking
- Spitting
- Racist or sexist comments



Unacceptable behaviour may result in the Police being informed. The Tithe Barn Preschool reserves the right to take any necessary actions to ensure that members of the preschool community are not subjected to abuse. The Tithe Barn Preschool is private property and parents have been granted permission from the Tithe Barn Village Hall to be on the premises. However, in case of abuse or threats to staff, pupils or other parents, preschool may ban parents from entering the Tithe Barn. It is also an offence under section 547 of the Education Act 1997 for any person (including a parent) to cause a nuisance or disturbance on the premises. The police may be called to assist in removing the person concerned. The Tithe Barn Preschool is not responsible for organising arrangements for children in the above circumstances. Parents will need to provide alternative arrangements for bringing children into preschool. Parents have the right of appeal by writing to the Managers within ten days of permission to enter the preschool premises being withdrawn.

If there are any breaches of the above Policy the contract between the Tithe Barn Preschool and the parent/carers will be terminated with immediate effect.

No refund for payment will be given.

The Tithe Barn Preschool will release the child's records and Learning Journey for parent/carers.

Written September 2016

Review September 2017

Signed: